

Family Partnership Institute

232 East Gish Road, San Jose, CA 95112

Bradley D. Norman, LCSW, Director

Bradley D. Norman, LCSW, Director (408) 437-8327 bnorman@emq.org

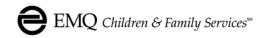
Training and Technical Assistance Topics

Title/Topic	Duration	Target Group	Description
Wraparound Overview and SB 163	2-3 hours	Wide range: staff, community, etc.	These presentations provide background and general information about the Wraparound approach to serving high-need children and their families under the SB163 Pilot Program. Can be tailored to specific audiences. Legislation State Requirements Funding Program Standards Core Principles
Introduction to Strength-based Planning Process	1-2 days	County and Provider agency staff, related agencies, managers	This training presents the core principles of Strength-based planning as a family-focused, supportive approach with application to developing an individualized, holistic plan for each family. (This is required training for Calif. Wraparound providers.) • Core Principles • Parent Professional Partnerships • Strength Conversations • Teaming • Developing Individualized Support Plans • Program and System Implications

Facilitation Skills Building	2 days	County and Provider agency staff	This training provides a detailed experience of a strength-based planning process utilizing the participation of family members of special needs children. (This is required training for Wraparound providers in Calif.) Review Strength-based Principles Key Skill of Successful Facilitators Introduction to Family Member Application of Ten Step Planning Process to Real Life Issues Documentation of Individualized Plan
Parent/Family Partner Program Development	1 day	County and Provider agency program managers	Strength-based programs are most effective when they hire and train family members to join their work. This training will prepare managers to design and effective Parent/Family Partner component of their program. Recruitment & Selection Program Orientation Training for Specific Roles Supporting and Retaining family partners
Family Partner Training	1-5 days	Agency Managers Direct Service Staff Family Partners Youth Partners	Understanding and effectively utilizing the role of family partners can make all the difference in connecting with and supporting the families of high-need youth. • Assessment of readiness to work in this role • Learning to tell your story • Inner-personal work on forgiveness • Effective employment and documentation skills • Boundaries, confidentiality, and self care • Bridge-building between families and the system • Knowledge of system mandates



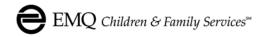
Cross-Systems Collaboration, Conflict Resolution, and Decision- Making	One day	County and Provider agency program managers Direct service staff	People working in the various county and provider agencies often experience conflicting needs, issues, and strategies. This workshop assists in developing protocols for conflict resolution and constructive solution finding. • Team-Building • Knowing and Understanding System Mandates • Decision-Making Protocol Development • Conflict Resolution Protocol Development
Cultural Relevance for Families and Providers	One day	Administrators Managers Direct Service Staff Families	 Achieving cultural relevance is essential to successful support of agencies, staff, and families. Understanding cultural relevance and the myth of "cultural competence" Identifying family culture for effective support: practical aspects Self assessment of cultural relevance for individuals and agencies
Program Design and Implementation	As needed	Provider agencies: administrators, managers, supervisors	This technical assistance is intended for provider agencies with information necessary to develop effective Strength-based and Wraparound programs: • Administrative structure • Staffing • Developing staff training plans • Community resource development • Supporting cross-systems solutions • Documentation requirements
Fiscal Implementation Issues for Wraparound (SB163)	As needed	County and Provider agency fiscal administrators	This technical assistance helps provider agencies develop and maintain the necessary infrastructure to support Wraparound program implementation: State Wraparound claiming requirements Provider claims to the County Documentation for audits Medi-Cal claims Management of flexible funds



Facilitator Advanced Training & Mentoring	As needed	Family Team facilitators and supervisors	This technical assistance and extended support is intended for facilitators currently serving families: Coaching Reviewing family plans Solution-generating for challenging situations
Family Specialist Training	1 day As needed	Provider Agency: Family Specialists	Observing child and family team meetings. This training is intended to prepare and/or support Family Specialists working directly with children and families in
			 the community. Therapeutic Behavioral Assessments Strategies for strength-based interventions with highneed youth in the context of their family, culture and community Developing and Implementing Behavior Modification Plans Community Re-integration Strategies Accessing Community Resources Supporting Educational Plans
Parent/Family Partner Training	1 day As needed	Provider agency Family Partners	This training is intended to prepare and/or support Parent/Family Partners employed in programs serving children and families: • Program Orientation • Training and Skill Development in Family Partner Roles Direct Family Support Strategies • Teaming with Professionals • Making Powerful Presentations • Staff Training • Policy Consultation from Family Perspective



Program Evaluation	1 day As needed	Provider agency staff	Technical assistance and training in program design for collecting, analyzing, and utilizing required outcome data for System of Care and Wraparound programs: Required Evaluation Tools Reporting Requirements for SB163 Pilot and IV-e Waiver Effective Analysis Protocols Putting Outcome Information to Effective Program Use
Life Domain Planning for Outcomes and Graduation	1 day	Provider agency staff: facilitators, family specialists, family partners	As Strength-based services and supports move toward closure, staff need to help families through the transition to informal and community supports. Tracking and celebrating successes and outcomes Reconnecting with extended family and community resources for the long run Acknowledging County referral agency partners Creating meaningful graduation ceremonies and rituals
Safety Planning, On- Call, Crisis Intervention	1 day As needed	Provider agency staff: facilitators, family specialists, family partners	Families of special needs youth frequently have support needs outside of normal working hours: • Effective safety/crisis planning strategies • Practice drills • Response systems • On-call scheduling and training • Effective debriefing protocols
Creating and Supporting a Mentoring Program	1 day As needed	Provider agency staff	Community mentoring programs for youth with special needs frequently have long waiting lists and inadequate training. Some programs create their own: • Program design • Recruitment & Selection criteria • Program orientation and training • Supporting and sustaining mentors • Legal requirements



Community Resource Development	1 day As needed	County and Provider agency staff	An intended outcome of Strength-based programs is to replace formal supports with community resources to meet the enduring needs of families of special-need youth. This requires effective access to existing resources as well as the creation of new ones: Resource Finding Establishing Effective Relationships with Key Resources Identifying Unmet Community Needs Community Organization Strategies
Community Team Oversight And Support	1 day As needed	County and Provider agency managers and supervisors. Other key community representatives.	This workshop is intended to assist County Community Teams to function effectively in its several roles: Mission Statement Development Role Clarification Sponsorship Membership Strength-based Program Oversight Protocols Cross-system Issue Solution-Building Sustaining Focus, Interest, and Participation Over Time
Cross-System Operations Design	1 day As needed	County and Provider agency managers and supervisors	Regular interaction among referring agencies and the provider agencies is essential to resolve day-to-day implementation issues: Identify key issues Identify key agency representatives (program, fiscal) Scheduling Establishing and maintaining the partnership Strength-based solution-finding



Strength-Based	1 day	County and Provider	Staff are best supported in their efforts to implement
Supervision	As needed	agency managers	strength-based core principles when those same values
		and supervisors	are modeled in their management and supervision:
			Recruitment and selection issues
			Initial staff strengths assessments
			Performance recognition
			Issues of concern: finding the unmet needs
			Professional career development
			Managing Compassion Fatigue & Staff Burnout
			Staff retention issues
Managing	1 day	County and Provider	Working with high-need youth and their families can be
Compassion Fatigue	As needed	agency managers,	hazardous to the health and well-being of the helping
		supervisors, and line	person:
		staff	Elements of Compassion Fatigue
			Signs and symptoms
			Risk assessment scale
			Individual management strategies
			Team strategies
			Organizational opportunities and staff retention

And others by request.

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